



ALL IN
SOLUTIONS

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BY THE NUMBERS

RESULTS IN 2023

At All In Solutions, we believe transparency is the key to building trust. What follows is a complete and accurate reporting of the key performance indicators we use to track our commitment to excellent clinical care across all of our programs.

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Program Completion



One important measure in determining the quality of an addiction treatment program is the successful completion rate. This measure shows what percentage of admitted clients remain in care until they fully complete their clinically recommended treatment plan. The numbers below detail each clients disposition at the time of discharge in 2023.

Inpatient

All In Solutions offers inpatient services (detox and residential treatment) at 2 locations. Across these locations, 468 clients were discharged in 2023. 402 of those clients were discharged upon successful completion of the program. 40 left the program voluntarily before completion. 22 were transferred to another provider because their medical or psychiatric needs required a higher level of care. 4 were discharged due to behavioral issues deemed destructive to the rest of the client population.

Outpatient

All In Solutions offers outpatient services (PHP and IOP) at 3 locations. Across these locations, 978 clients were discharged in 2023. 722 of those clients were discharged upon successful completion of the program. 136 left the program voluntarily before completion. 50 were transferred to a higher level of care due to relapse. 27 were transferred to another provider because their medical or psychiatric needs required a higher level of care. 43 were discharged due to behavioral issues deemed destructive to the rest of the client population.

Our 2023 Inpatient Completion

 **86%**

In 2023, 86% of clients admitted to our inpatient programs at the detox or residential level of care successfully completed the program.

National Average Inpatient Completion

 **52%**

According to the 2018 TEDS-D study, the national average for completion rate at the short-term residential level of care (inpatient) was 52%.

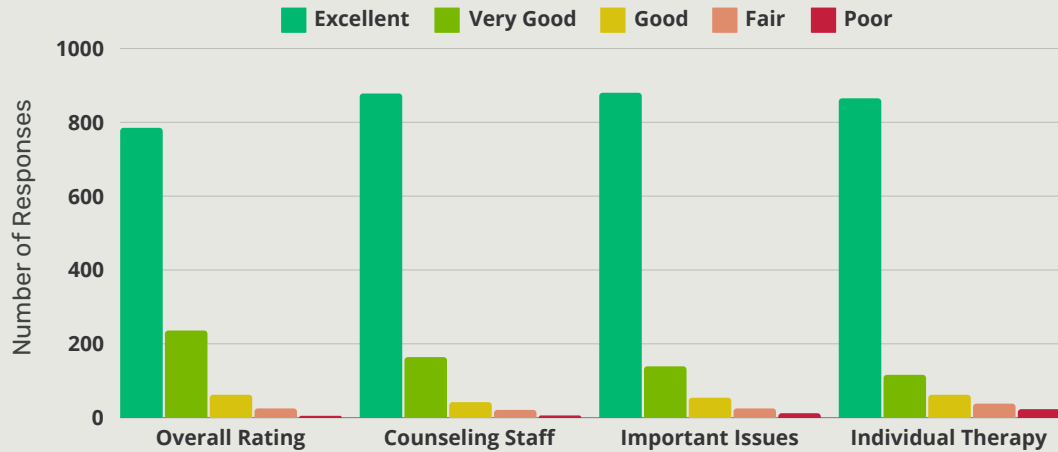
+48%

Above Average Outpatient

74% of clients admitted to PHP/IOP programs at All In Solutions successfully completed the program in 2023. The national average for IOP completion according to the 2018 TEDS-D was 26%. The national studies do not include data for PHP.

Client Satisfaction

As part of our commitment to ensuring that each clients' individual needs are met, comprehensive client satisfaction surveys are administered at discharge. The survey asks clients to rate many aspects of their treatment experience, including an overall rating of the treatment program, the quality of the counseling staff, how well their treatment plan addressed issues they identified as important, and the value of their individual therapy sessions (displayed below).



Note: Not all clients chose to answer the satisfaction survey. The satisfaction scores on this page represent all 1113 surveys completed in 2023.

Facilities & Amenities

Accommodations

90% of clients rated the comfort of the facilities and their accommodations excellent or very good.

90%

Cleanliness

89% of clients rated the cleanliness of the facilities excellent or very good.

89%

Safety

92% of clients rated the safety of the facilities excellent or very good.

92%

92%

Of Clients Rated Their Overall Experience Excellent or Very Good

Clinical Excellence

While we certainly pride ourselves on providing a great overall experience, our highest calling is to provide quality clinical care.

93% of clients rated our counseling staff excellent or very good.

94% of clients felt excellent or very good that the outcome they hoped to achieve in treatment was achieved.

89% of clients rated the group therapy excellent or very good.





Average Length of Stay

12.8

All In Solutions Wellness Center Detox/Residential

In 2023, the average client stay at All In Solutions Wellness Center in West Palm Beach, including detox and residential care, was 12.8 days.

12.2

All In Solutions Detox Detox/Residential

In 2023, the average client stay at All In Solutions Detox in Simi Valley, including detox and residential care, was 12.2 days.

29.9

All In Solutions Counseling Center PHP/IOP

In 2023, the average client stay at All In Solutions Counseling Center in Boynton Beach, including PHP and IOP, was 29.9 days.

30.7

All In Solutions California PHP/IOP

In 2023, the average client stay at All In Solutions California in Simi Valley, including PHP and IOP, was 30.7 days.

42.3

All In Solutions Cherry Hill PHP/IOP

In 2023, the average client stay at All In Solutions Counseling Center Cherry Hill, including PHP and IOP, was 42.3 days.



More Than Numbers

At All In Solutions, we treat our clients as more than numbers. However, we also believe in the importance of easily accessible quantifiable data on addiction treatment. Making this information public allows anyone seeking help to understand that choosing All In Solutions means choosing high-quality care. Going into 2024, we remain committed to setting the industry standard in both **quality** and **transparency**.

For more information, visit www.allinsolutions.com