ALL IN SOLUTIONS

BY THE NUMBERS 2024

ALL IN
SOLUTIONS

A complete and accurate reporting of the key performance indicators we use to track our commitment to excellent clinical care across all of our programs.
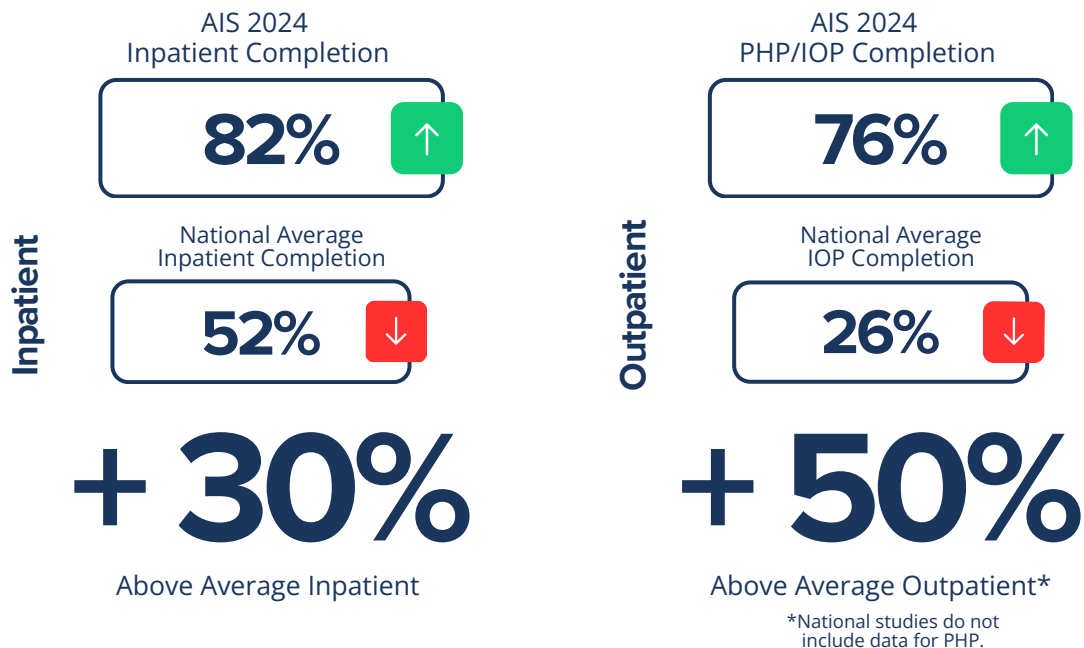
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Program Completion

One important measure in determining the quality of an addiction treatment program is the successful completion rate. This measure shows what percentage of admitted clients remain in care until they fully complete their clinically-recommended treatment plan. The numbers below detail each client's disposition at the time of discharge in 2024.

Inpatient

AIS 2024
Inpatient Completion

82% ↑

National Average
Inpatient Completion

52% ↓

+30%

Above Average Inpatient

Outpatient

AIS 2024
PHP/IOP Completion

76% ↑

National Average
IOP Completion

26% ↓

+50%

Above Average Outpatient*

*National studies do not
include data for PHP.

As of February 2025, the most recent national data available on patient treatment completion rates in the United States is from the **2018 Treatment Episode Data Set—Discharges (TEDS-D)** report.

Inpatient

All In Solutions offers inpatient services (detox and residential treatment) at 2 locations in Florida and California. Across these locations, **745** clients were discharged in 2024. **621** of those clients were discharged upon successful completion of the program. **66** left the program voluntarily before completion. **45** were transferred to another provider because their medical or psychiatric needs required a higher level of care. **7** were considered non-admitted as their stay lasted less than 48 hours.

- Successful Completion - 621
- Left Voluntarily - 66
- Transferred; Med/Psych - 45
- Stay < 48 hrs - 7
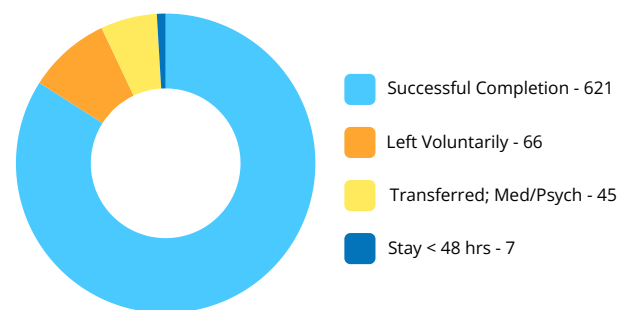
Outpatient

All In Solutions offers outpatient services (PHP and IOP) at 3 locations in Florida, New Jersey, and California. Across these locations, **1,304** clients were discharged in 2024. **989** of those clients were discharged upon successful completion of the program. **162** left the program voluntarily before completion. **38** were discharged due to behavioral issues deemed destructive to the rest of the client population. **35** were transferred to another provider because their medical or psychiatric needs required a higher level of care.

- Successful Completion - 989
- Left Voluntarily - 162
- Administrative Discharge - 38
- Transferred; Med/Psych - 35
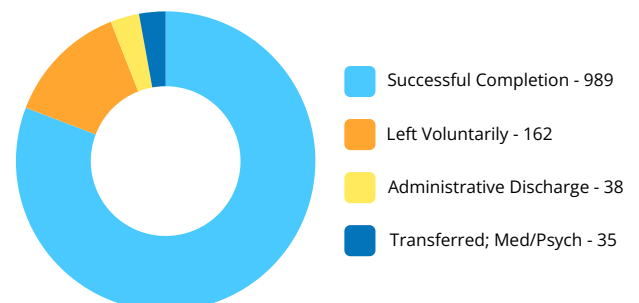
Client Satisfaction

As part of our commitment to ensuring that each clients' individual needs are met, comprehensive client satisfaction surveys are administered at discharge. The survey asks clients to rate many aspects of their treatment experience, including an overall rating of the treatment program, the quality of the counseling staff, how well their treatment plan addressed issues they identified as important, and the value of their individual therapy sessions.

● Excellent   ● Very Good   ● Good   ● Fair   ● Poor
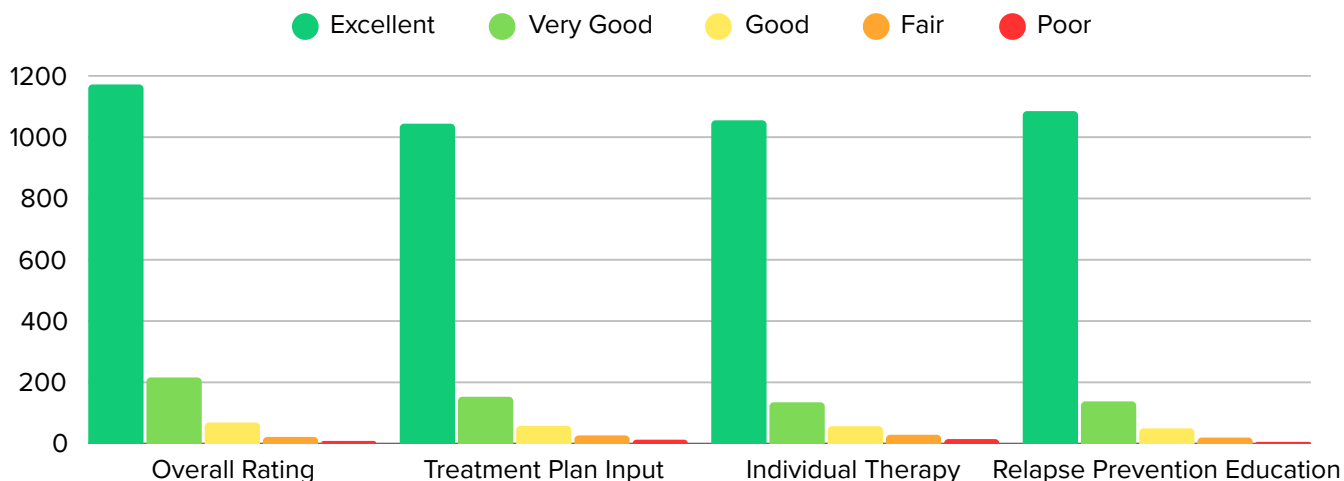
Note: Not all clients chose to answer the satisfaction survey. The satisfaction scores in this report are based on all 1,329 client surveys completed in 2024. Percentages below were calculated by averaging scores across multiple sections where "Excellent" = 5 and "Poor" = 1.

93%
of clients were satisfied with their overall experience at All In Solutions' facilities.

Facilities & Amenities

88%
Accommodations

95%
Safety

Percent of clients satisfied with the accommodations and safety of our facilities.

Clinical Experience

97% of clients were satisfied with the treatment planning AIS provided.

92% of clients felt their medical & psychiatric needs were addressed and handled appropriately.

96% of clients were satisfied with the therapists at AIS' facilities.

94% of clients were satisfied with the education AIS provided.

Average Length of Stay

15.8

All In Solutions Wellness Center
Detox/Residential - West Palm Beach, FL

In 2024, the average client stay at All In Solutions Wellness Center in West Palm Beach, including detox and residential care, was 15.8 days.

16.1

All In Solutions Detox
Detox/Residential - Simi Valley, CA

In 2024, the average client stay at All In Solutions Detox in Simi Valley, including detox and residential care, was 16.1 days.

31.4

All In Solutions Counseling Center
PHP/IOP - Boynton Beach, FL

In 2024, the average client stay at All In Solutions Counseling Center in Boynton Beach, including PHP and IOP, was 31.4 days.

51

All In Solutions California
PHP/IOP - Simi Valley, CA

In 2024, the average client stay at All In Solutions California in Simi Valley, including PHP and IOP, was 51 days.

33.9

All In Solutions Cherry Hill
PHP/IOP - Cherry Hill, NJ

In 2024, the average client stay at All In Solutions Counseling Center Cherry Hill, including PHP and IOP, was 33.9 days.

PHQ-9/GAD-7 Averages

The Patient Health Questionnaire - 9 (PHQ-9) and Generalized Anxiety Disorder - 7 (GAD-7) are short screening measures used in medical and community settings to assess depression and anxiety severity. Below are the Client Scale Averages Pre/Post Discharge.
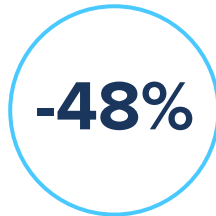
AIS BY THE NUMBERS 2024

GAD-7

AVG. UPON INTAKE

- AISWC (FL; Detox/Residential) - 14.17
- AISD (CA; Detox/Residential) - 15.44
- AISCC (FL; PHP/IOP) - 7.36
- AISCA - (CA; PHP/IOP) - 7.11
- AISCH (NJ; PHP/IOP) - 8.18

AVG. UPON DISCHARGE

- AISWC (FL; Detox/Residential) - 10.01 **(-4.16)**
- AISD (CA; Detox/Residential) - 11.32 **(-4.12)**
- AISCC (FL; PHP/IOP) - 4.22 **(-3.14)**
- AISCA - (CA; PHP/IOP) - 4.28 **(-2.83)**
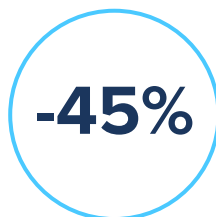- AISCH (NJ; PHP/IOP) - 2.98 **(-5.2)**

-31%
AVG GAD-7 **INPATIENT** SCORE DECREASE

-48%
AVG GAD-7 **OUTPATIENT** SCORE DECREASE

↓ **-70%** Avg % decrease of anxiety in clients who completed a full continuum of care in our **Florida** facilities. (GAD-7 **14.17** to **4.22**)

↓ **-72%** Avg % decrease of anxiety in clients who completed a full continuum of care in our **California** facilities. (GAD-7 **15.44** to **4.28**)

PHQ-9

AVG. UPON INTAKE

- AISWC (FL; Detox/Residential) - 14.31
- AISD (CA; Detox/Residential) - 16.41
- AISCC (FL; PHP/IOP) - 6.51
- AISCA - (CA; PHP/IOP) - 6.38
- AISCH (NJ; PHP/IOP) - 8.02

AVG. UPON DISCHARGE

- AISWC (FL; Detox/Residential) - 11.15 **(-3.16)**
- AISD (CA; Detox/Residential) - 12.89 **(-3.52)**
- AISCC (FL; PHP/IOP) - 3.94 **(-2.57)**
- AISCA - (CA; PHP/IOP) - 4.28 **(-2.1)**
- AISCH (NJ; PHP/IOP) - 2.90 **(-5.12)**

-25%
AVG PHQ-9 **INPATIENT** SCORE DECREASE

-45%
AVG PHQ-9 **OUTPATIENT** SCORE DECREASE

↓ **-72%** Avg % decrease of depression in clients who completed a full continuum of care in our **Florida** facilities. (PHQ-9 **14.31** to **3.94**)

↓ **-73%** Avg % decrease of depression in clients who completed a full continuum of care in our **California** facilities. (PHQ-9 **16.41** to **4.28**)

From these averages, we can see AIS clients are positioned for success at discharge (extensive insight into the disease of addiction, low cravings to use, etc.), with anxiety and depression scores significantly improved in those who complete a full treatment program.

Key Takeaways

More Than Numbers

At All In Solutions, we treat our clients as much more than numbers. However, we also believe in the importance of easily accessible quantifiable data on addiction treatment. Making this information public allows anyone seeking help to understand that choosing All In Solutions means choosing high-quality care. Going into 2025, we remain committed to setting the industry standard in both **quality** and **transparency**.

For more information, visit **www.allinsolutions.com**

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